

2021/2022 Internship Experience

Who We Are

The mission of Lawndale Christian Health Center is to show and share the love of Jesus by promoting wellness and providing quality, affordable healthcare for Lawndale and the neighboring communities. LCHC works to improve the health and wellbeing of our patients and community through patient-centered services and programs.

Eligibility

Candidates must have a Bachelor's degree from an accredited 4-year program by the time of their employment and must commit to full-time employment for at least 12 months, with a start date beginning May through July of 2021 and an end date ranging from June through August of 2022.



Intern Experience

While each opportunity is unique, interns can expect to be involved in projects at the front line of LCHC's efforts to find innovative ways to promote the health of our patients and improve the quality of care they receive. Depending on the role, these projects will involve varying levels of patient interaction.

The Care Manager, Inpatient Care Coordinator, and Patient Transportation Coordinator are patient-facing positions, where each intern will be working one-on-one with patients on a regular basis.

Who We Seek

Candidates looking for real-world experience in the medical field before continuing their education, who are passionate and eager to learn about serving under-resourced communities. Individuals who can adapt to a fast-paced and ever-changing environment while showing empathy and compassion to their peers and patients. The program also encourages participation of underrepresented minority groups (African American/Latino women and men).

Application Process

We will be accepting applications to the Internship Program from January 2021 to March 05, 2021, unless positions are filled more quickly. We will follow up with candidates to offer interviews in March and April, which may be done either in-person at our main clinic in Chicago or remotely by video conference. Interviewees should expect to be notified of final decisions in April of 2021.



The Clinical Quality Intern, Clinical Applications Intern, and Medical Operations Assistant are primarily staff-facing, where the intern may only sporadically work directly with patients but will work closely with LCHC leadership and medical providers on projects that significantly impact patient care.

All interns can expect to observe community-based urban healthcare, to learn about the intersection of faith and medicine, and to build formative relationships with colleagues and community members.

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Available Positions

Medical Operations Assistant

The Medical Operations Assistant is primarily responsible for assisting the Chief Clinical Officer of Medical Operations with the administration of various projects focused on the operational management of LCHC, like assessing and improving clinical productivity and efficiency or implementing population-health based interventions. The Medical Operations Assistant also helps with the coordination of events for providers, including recruitment and hiring of prospective providers and planning meetings and trainings for LCHC providers.

Inpatient Care Coordinator (18-24-month commitment)

The Inpatient Care Coordinators will be primarily stationed at Mt. Sinai Hospital (MSH) and St. Anthony Hospital (SAH), partner hospitals where the majority of LCHC patients are admitted. The Inpatient Care Coordinators are LCHC's representative there and play a critical role in ensuring the smooth transition of care between the hospital and outpatient setting by scheduling and tracking appropriate follow-up visits, coordinating needs prior to hospital discharge, and providing patient education to reduce unnecessary and costly hospital visits. The Inpatient Care Coordinators will work closely with a nurse and social worker to assess needs and coordinate care for patients being discharged from an inpatient stay. The Inpatient Care Coordinator must be proactive, well-organized, and function well in a fast-paced clinic environment. Persons serving in this role must be bilingual (English and Spanish) and must be able to communicate excellently.

Clinical Quality Assistant

The Clinical Quality Assistant is primarily responsible for assisting the Chief Clinical Officer of Clinical Quality with a variety of administrative tasks focused on clinical quality, Electronic Medical Records, and data analysis. Along with performing data mining tasks and statistical analysis, he/she creates reports pertaining to larger clinical quality and population health initiatives.

Clinical Applications Assistant

The Clinical Applications Assistant works as part of the Clinical Applications team, which includes a manager, VP, and two interns. Their responsibilities include maintaining our electronic health record systems, supporting our clinic staff via the help desk, and working on assigned projects as determined by the Clinical Applications Manager. These projects will require the clinical applications intern to work in collaboration with staff from various departments to build and streamline our clinical workflows.

Care Manager (18-24-month commitment)

The Care Manager is responsible for working as part of a care team to provide care management services for patients with high medical needs and patients of various risk groups. The Care Manager will collaborate with patients, care team providers, nurses, staff on the Transitions of Care/Complex Care team, other staff (including pharmacy, behavioral health, and spiritual care), and community agencies regarding patient care to facilitate and support a comprehensive, multi-disciplinary plan of care to empower self-management of health conditions, utilization of resources, and minimize the impact of psycho-social barriers to care.

Patient Transportation Coordinator

The Patient Transportation Coordinator is responsible for assisting with the development, implementation, and maintenance of an efficient and cost-effective patient transportation program that will enable patients with transportation barriers to attend appointments and receive timely care. The Patient Transportation Coordinator will coordinate with various Population Health team members, the Chief Clinical Officer of Operations, patients, and other staff as necessary to foster a thorough understanding of the unique transportation challenges that face many LCHC patients and to design and execute a program that addresses these needs.